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Hearing Voices

Triple Aim: Care, Health, And Cost

» Improve care, and the patient experience of care
» Improve the health of populations
» Reduce the per capita cost of health care
Selective Deafness

» What can be known is biased by the data that are available.
» The mandate to improve health for all requires patient and provider voices in order to reach the triple aim goals.

Ontology: The Hearing Aid

» Ontology: A specification of a representational vocabulary for a shared domain of discourse.
» A shared ontology enables communication about the domain of health care without necessarily operating on a globally shared theory (Gruber, 1993).
Voices We Recognize

» Mothers with Intellectual Disabilities
  > Have twice as many problems as mothers without intellectual disabilities
  > Receive more public health nursing services
  > Show improvement in all areas
  » Do not reach the benchmark in Caretaking/parenting

Voices in Harmony

» Prior to PHN intervention, patterns reflected disparities
» Post-intervention scores show universal improvement and patterns reflected problems
» Health disparities by race/ethnicity disappeared

Simple Descriptive Studies...

» Powerful voices
  > Population health
  > Practice descriptions
  > Policy implications